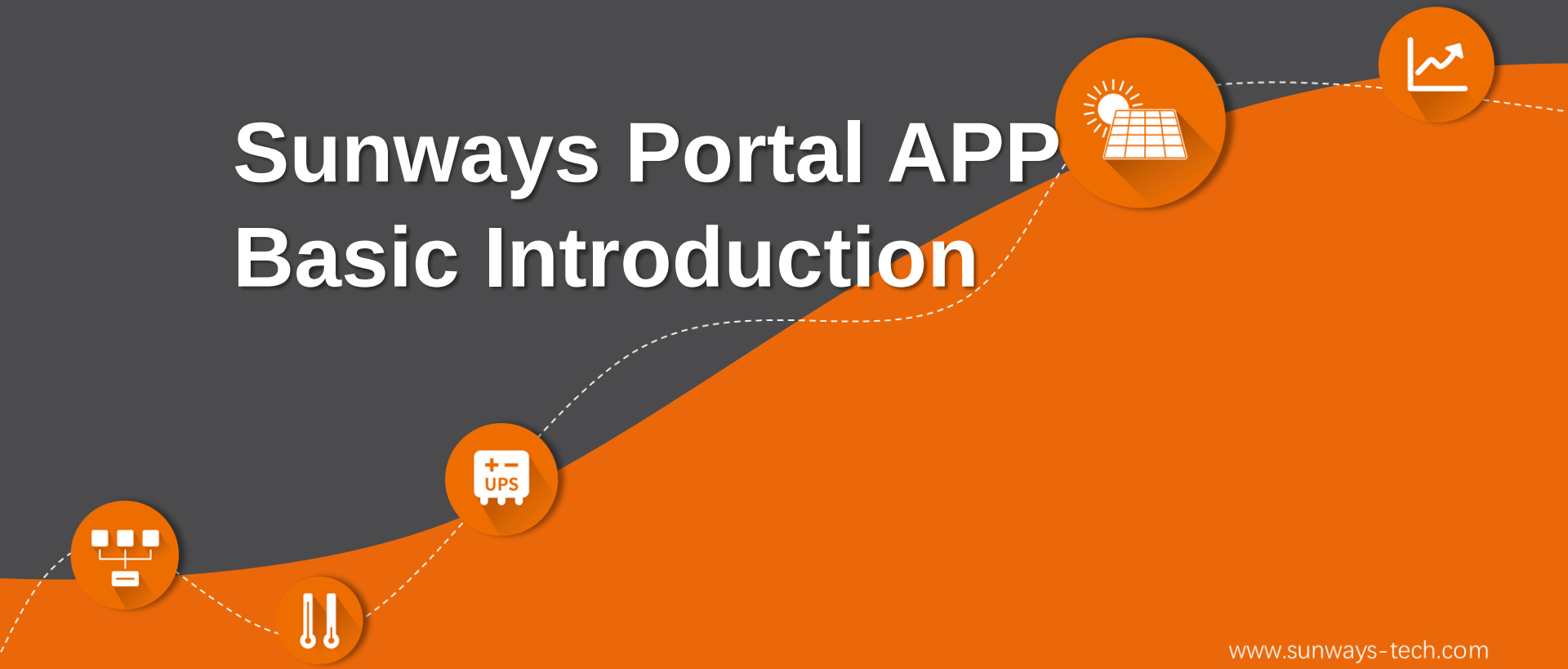
sunways
Energy Connects All

Sunways Portal APP Basic Introduction



www.sunways-tech.com

sunways

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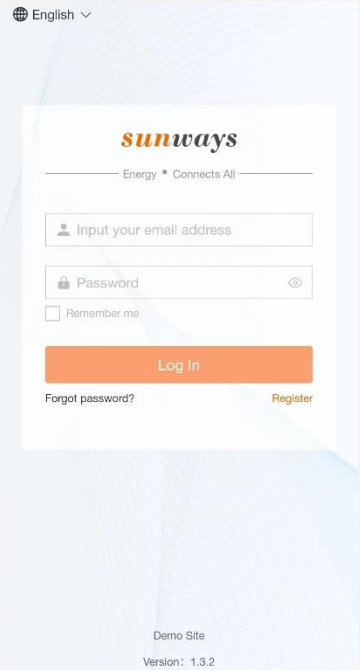
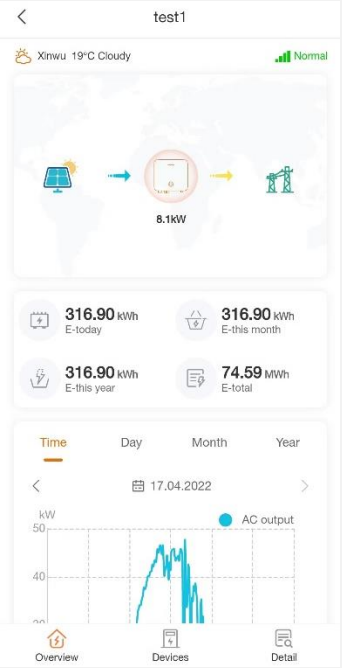
Overview

Overview







Sunways Portal APP is a mobile application used to manage PV plants. The app allows you to create PV plants, manage devices, view energy data， set parameters and perform routine maintenance. It is a convenient platform for maintenance

Downloading and Installing the App

Method 1: Acccess https://www.sunways-portal.com/download/download.html using the mobile phone browser and download the latest installation package

Method 2: Search for Sunways Portal in Google play & Apple Store to download and install the app

Method 3:Scan the QR code to download and install the app.

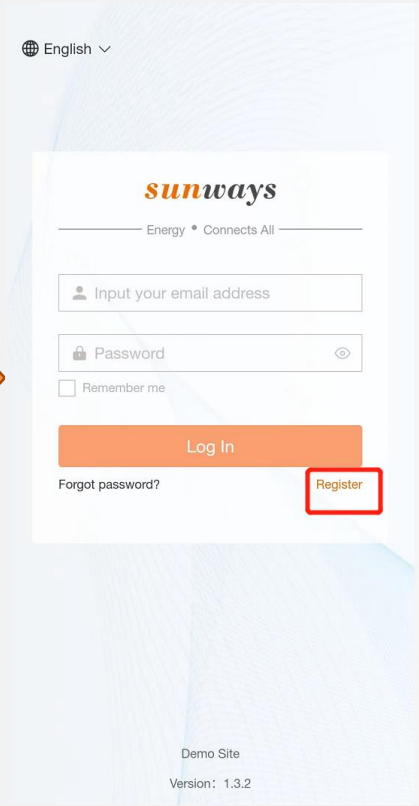
Note: Mobile phone operating system: Android 8, IOS 9 or later

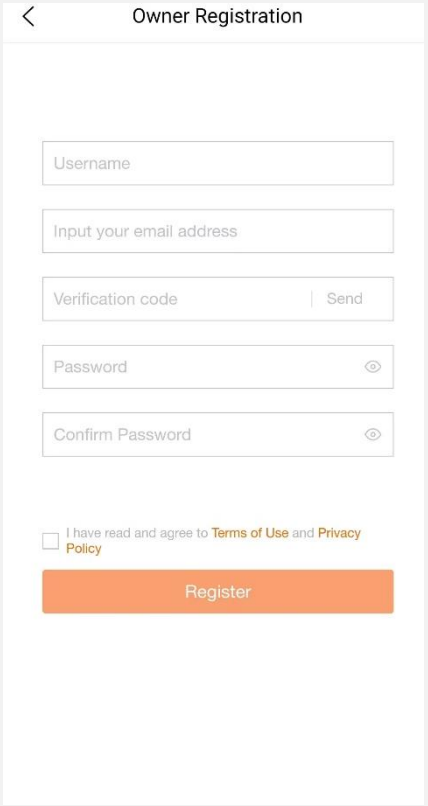
/02

I am an Owner

Registration

If you do not have an account, go to register



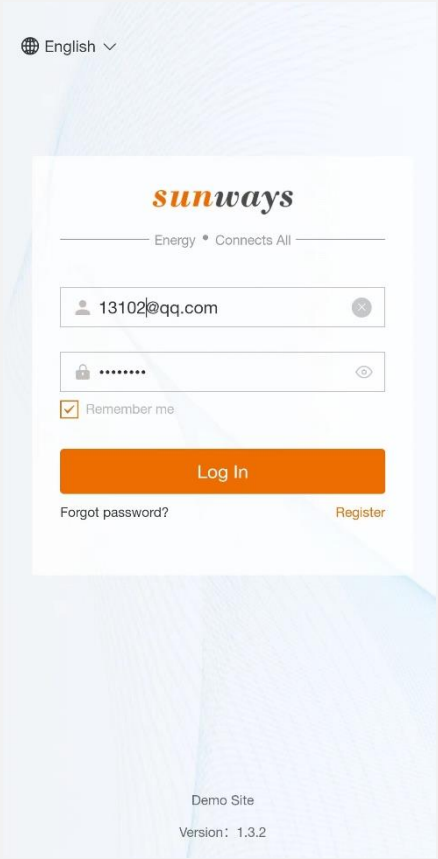


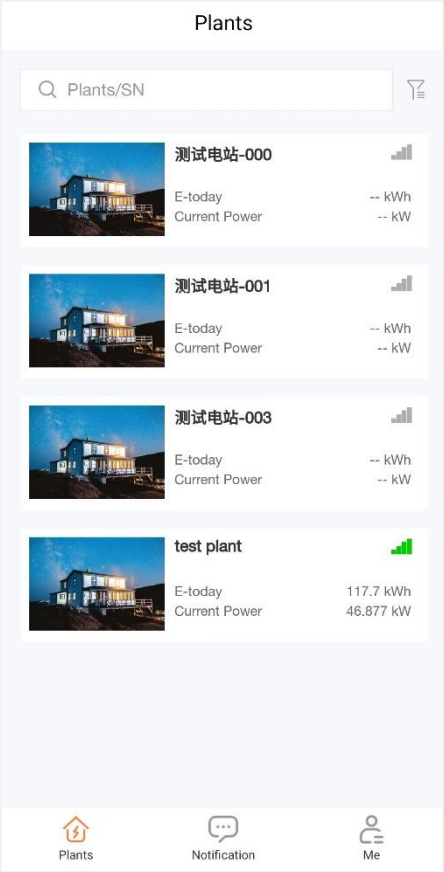
Note

Only owner account can be registered via APP. For distributor account, please contact your superior distributor or Sunways

Log in

If you already have an account, Log in



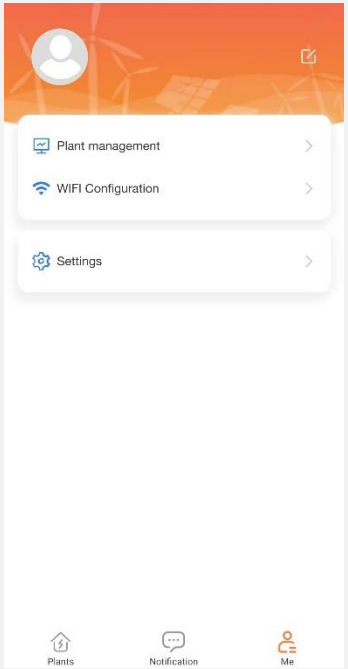


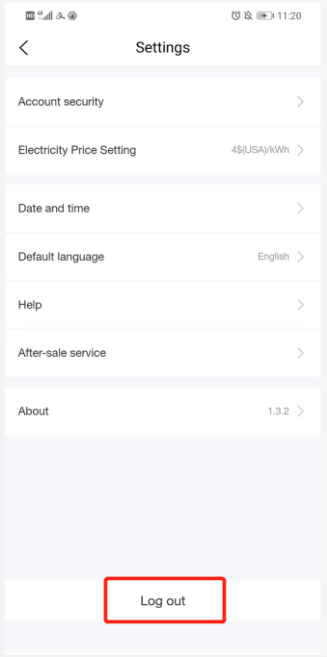
Log Out

Step 1： Log in to the overview screen, tap[Me]

Step 2： In [Me] screen, tap[Settings]

Step 3: Tap [Log out]



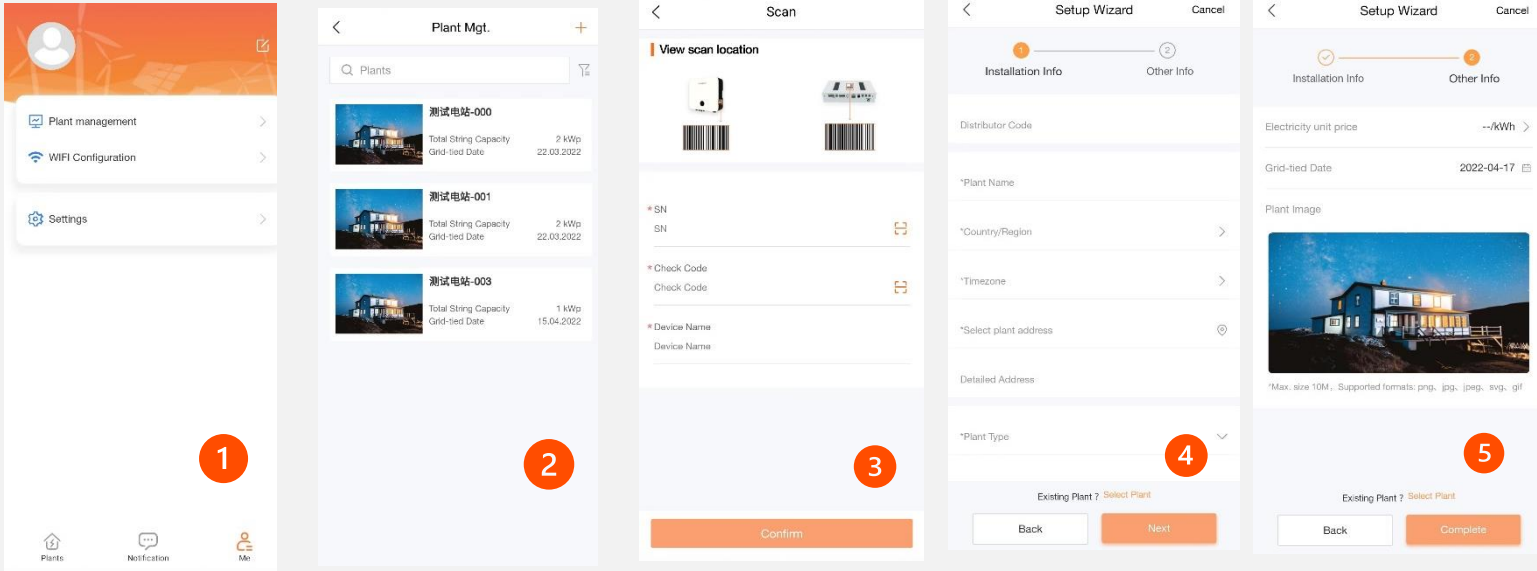


Create a Plant

Step 1： Log in to the overview screen, tap[Me]

Step 2： In [Me] screen, tap [Plant management] , enter the page and click「+」in the upper-right corner

Step 3： Enter the PV plant information as required, including [Device Scanning]-[Installation Info]-[Other Info] After completed, tap[Complete], end.



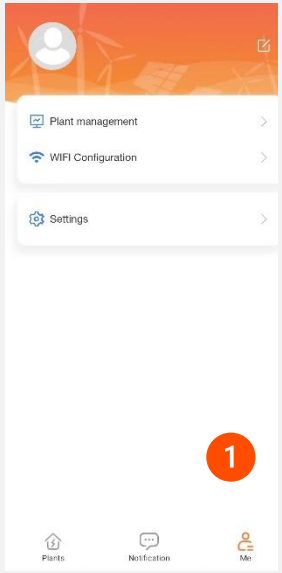
Add Device

Precondition: You already have created PV plant on monitoring. If not, please operate as last page(Create a Plant).

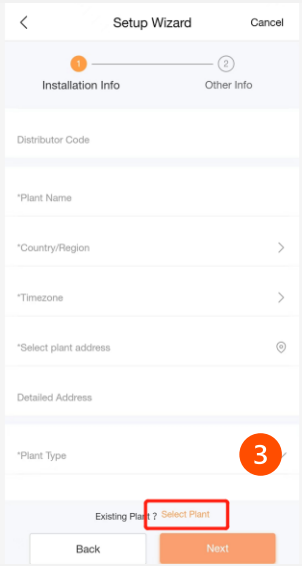
Step 1： Log in to the overview screen, tap[Me]

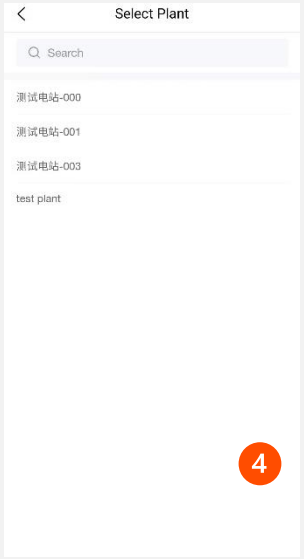
Step 2： In [Me] screen, tap [Plant management] , enter the page and click「+」in the upper-right corner

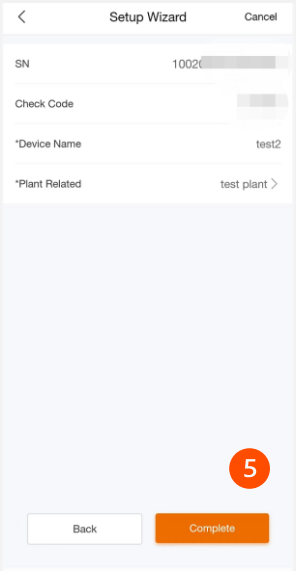
Step 3： Enter the device information as required, tap[Select plant] down the page, choose the right related plant, complete.









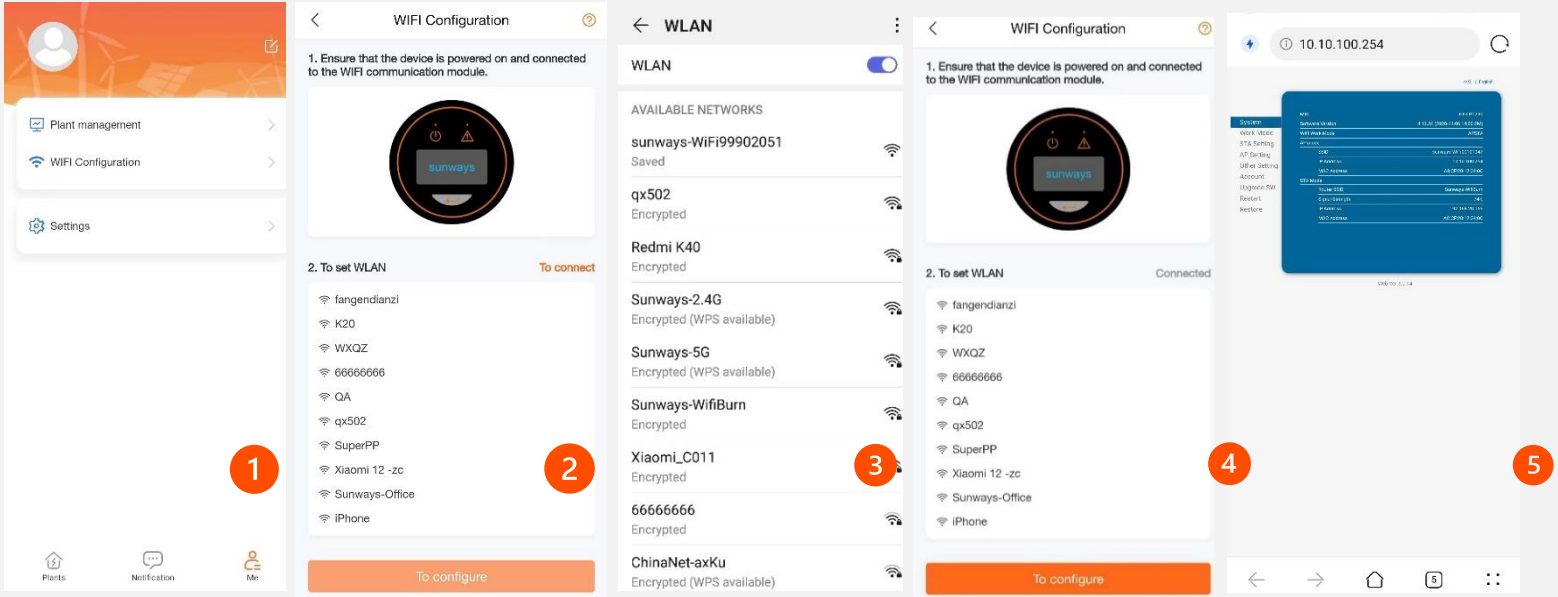


WIFI Configuration

Step 1： Log in to the overview screen, tap[Me]

Step 2： In [Me] screen, tap [WIFI Configuration.] , enter the page and click 「To Connect], connect the hotpot of inverter, go back to the APP and tap [To configure]

Step3: page will automatically go to 10.10.100.254, both username and password are admin. After login, the setting page will show. Refer to the WIFI Module User Manual for more guidance.



[WIFI Module User Manual]

Settings

Step 1： Log in to the overview screen, tap[Me]

Step 2： In [Me] screen, tap[Settings]

Step 3： Account security: change your email address and login password

Electricity price setting: set the electricity unit price and currency

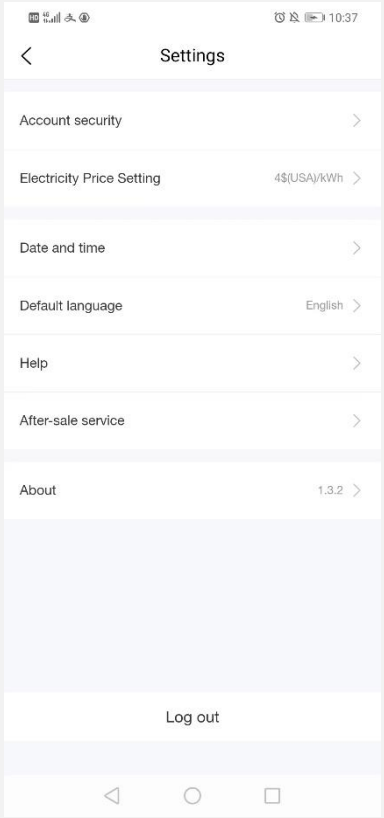
Date and time: change the date format

Default language: change the displayed language

Help: frequent asked questions

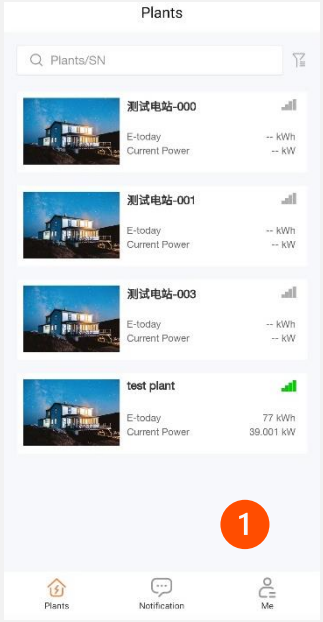
After-sale service: contact method of after-sale service worldwide

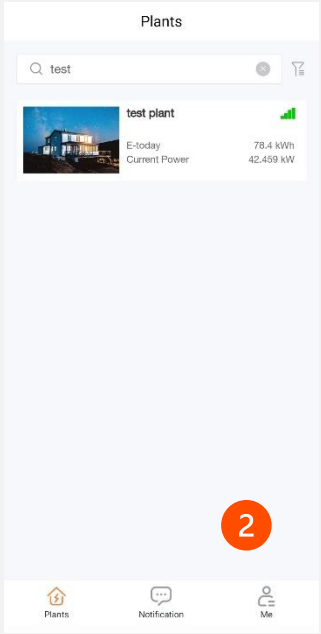
About: the software version of the APP, terms of use, privacy policy, official website and check for update.

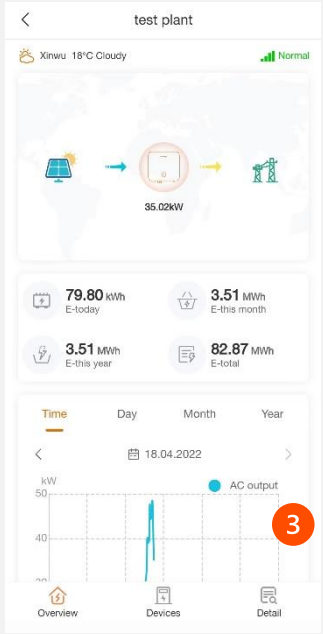


View Plant

Log in to [Plants] screen, filter the PV plants to be displayed, tap [Plant Name] to view the plant details.

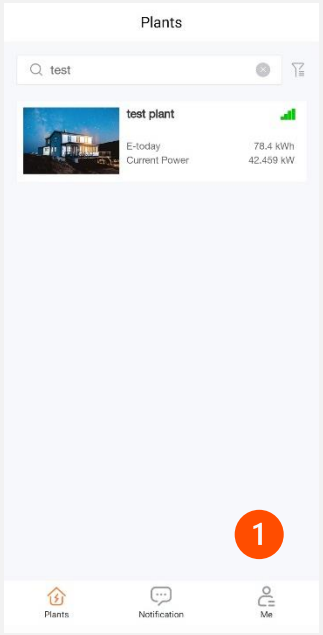


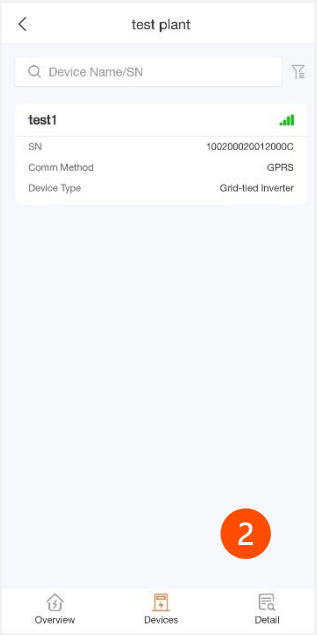




View Device

Log in to overview screen, tap [Plants], tap [Devices], you can see real-time information, historical information and basic information of device



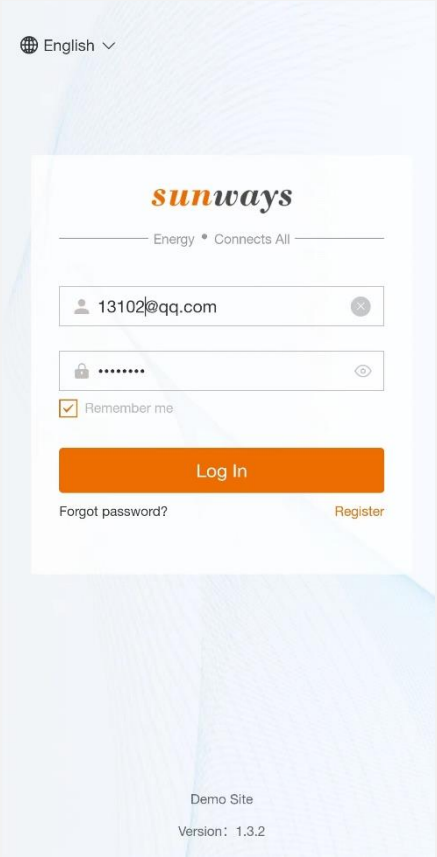




/03

I am a Distributor

Log in





Note📣📣📣

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Log Out

Step 1： Log in to the overview screen, tap[Me]

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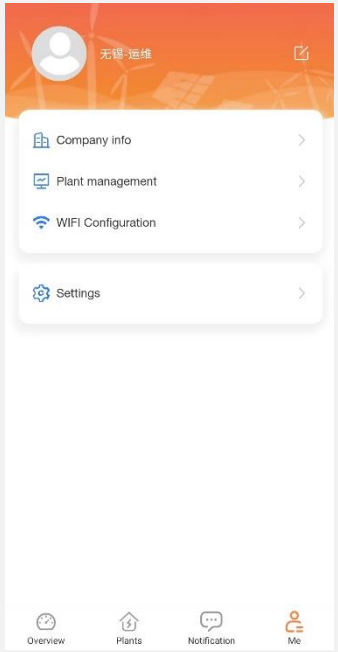

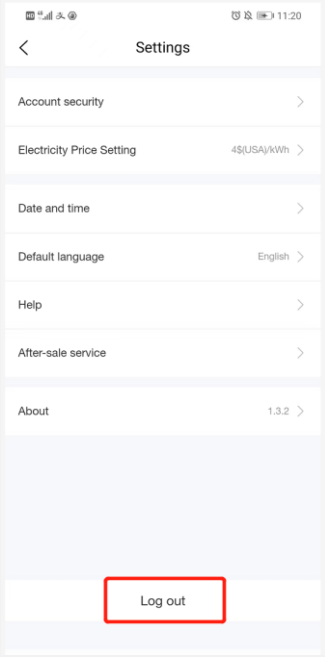

Create a Plant

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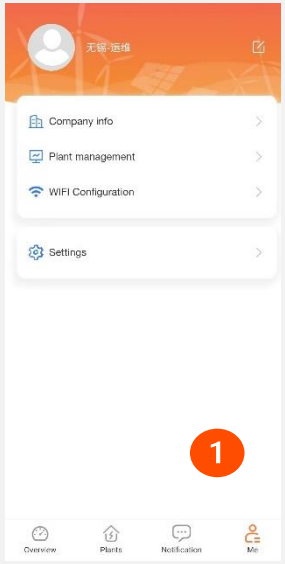



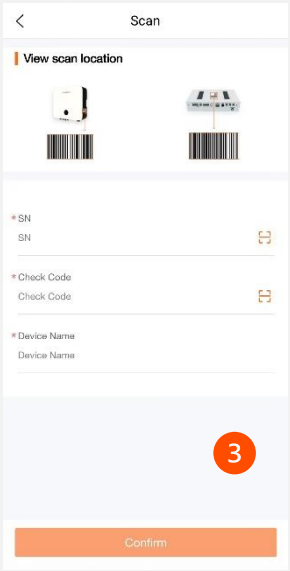

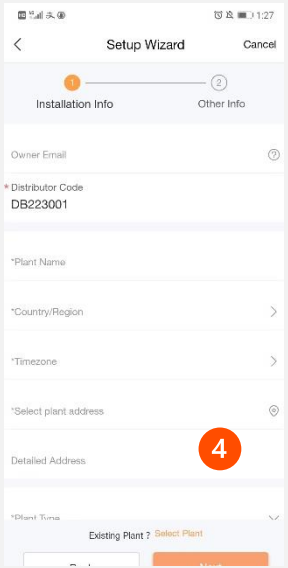

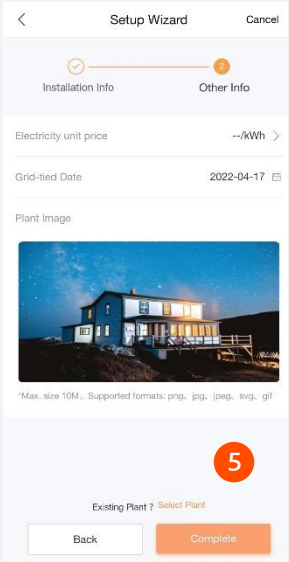

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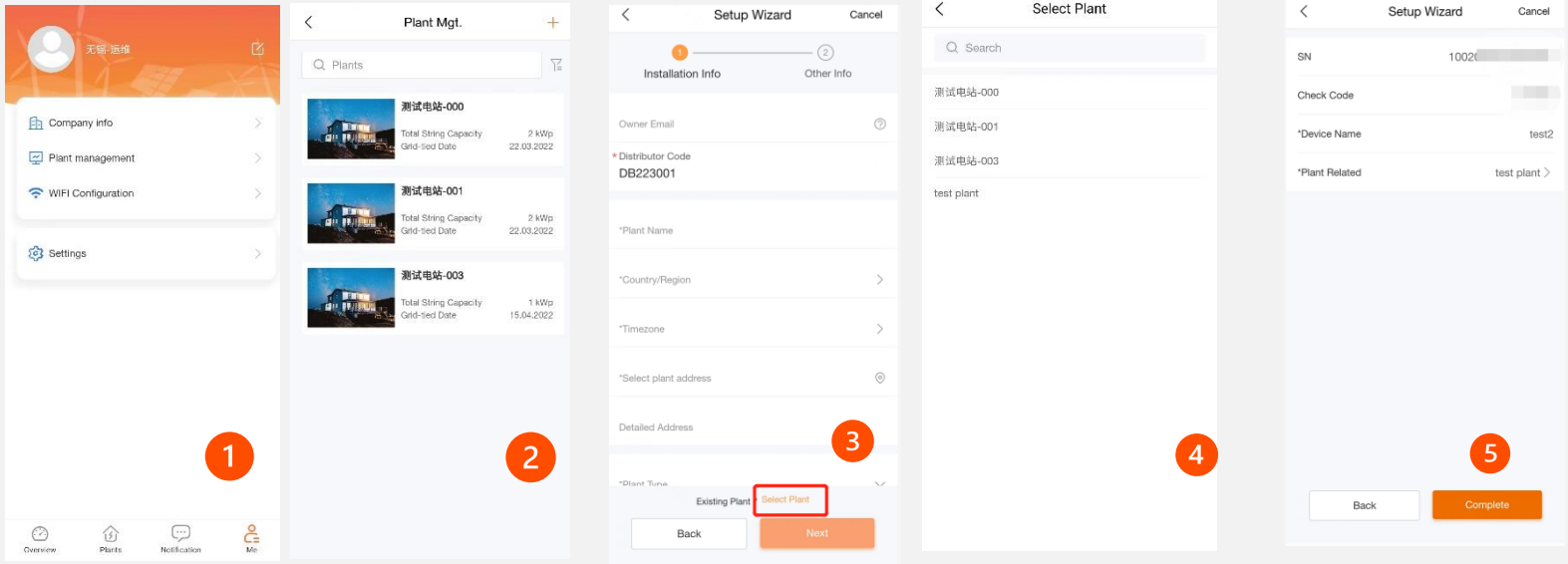

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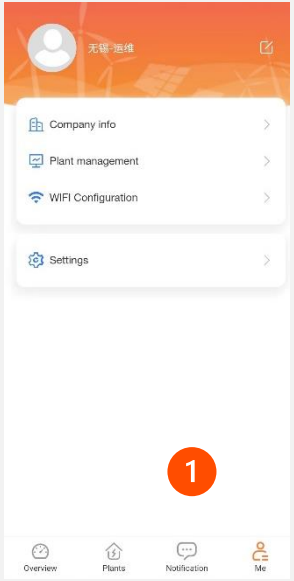

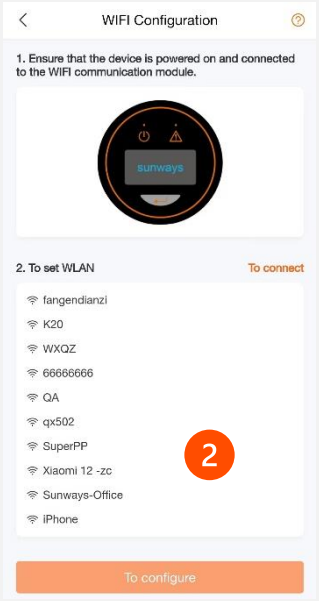

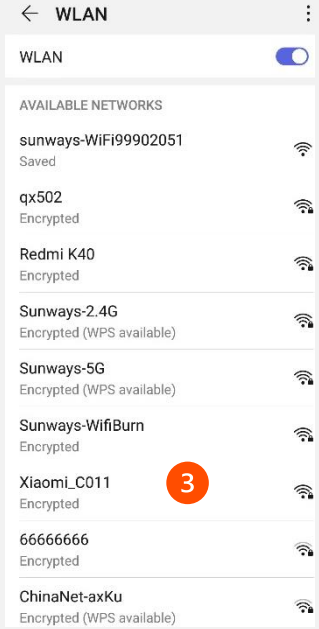

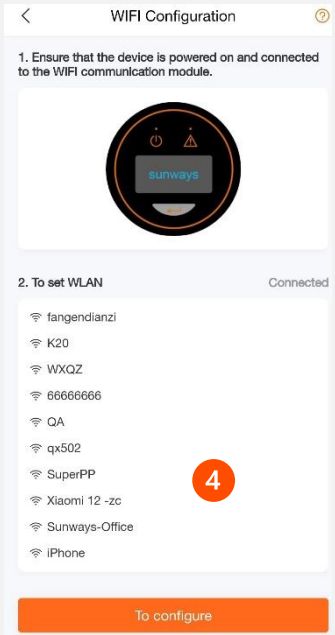



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Settings

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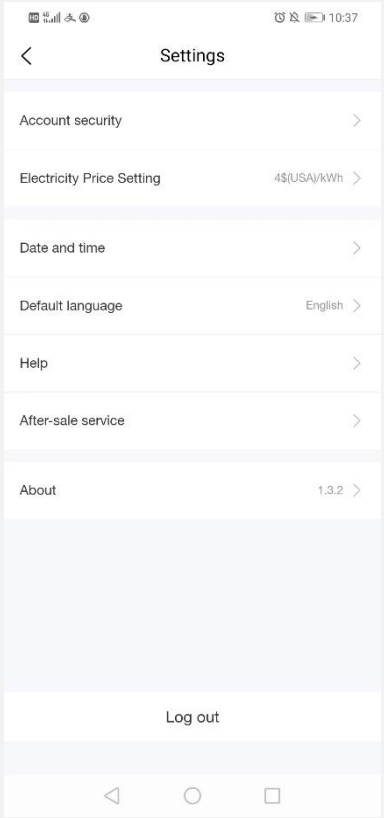
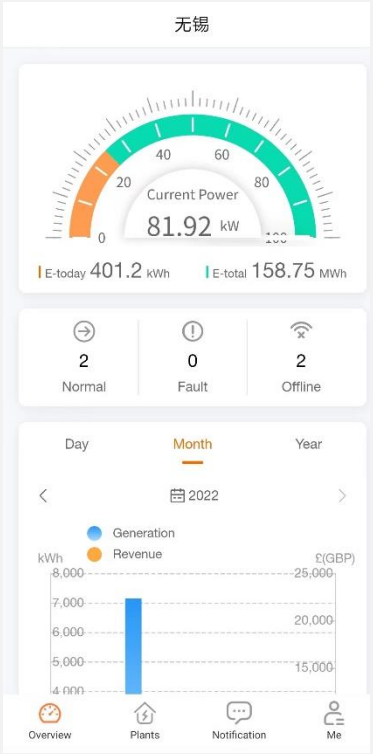
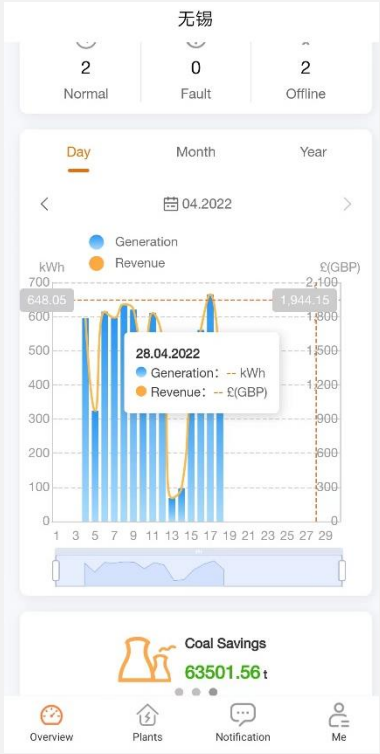


View Account Data

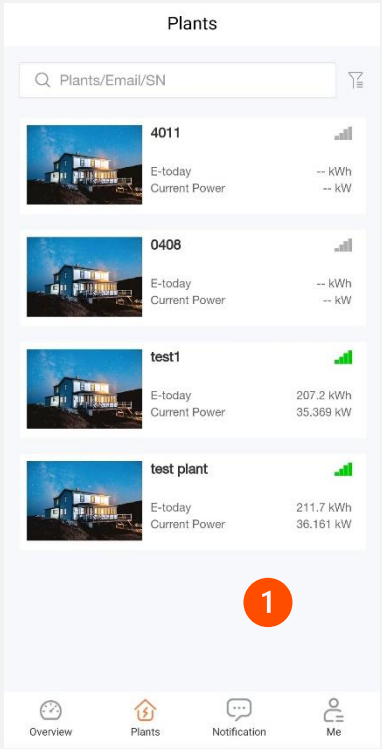
Log in to [Overview] screen, this page displayed the status of the plants, power yield conditions, revenue and energy saving and emission reduction.

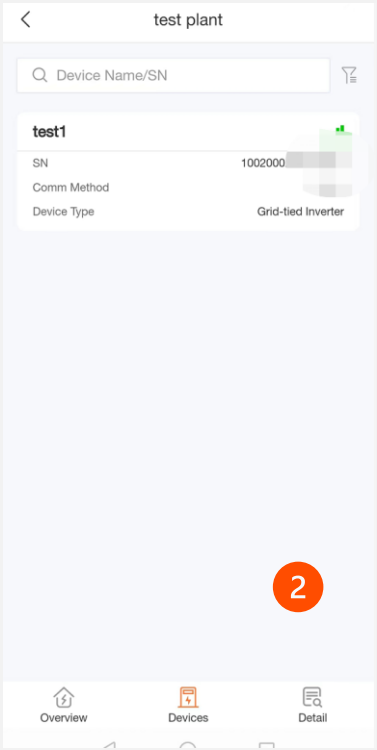


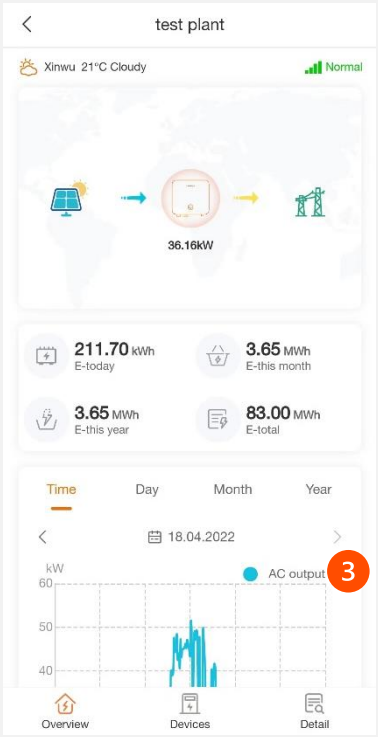


View Plants

Log in to [Plants] screen, filter the PV plants to be displayed, tap [Plant Name] to view the plant details.

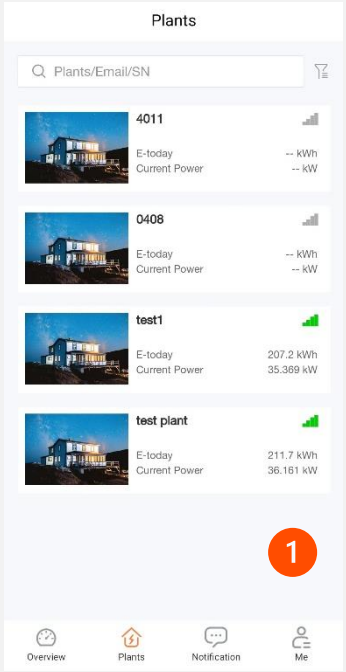


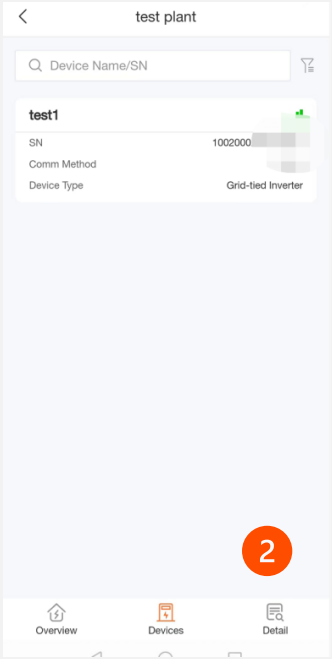


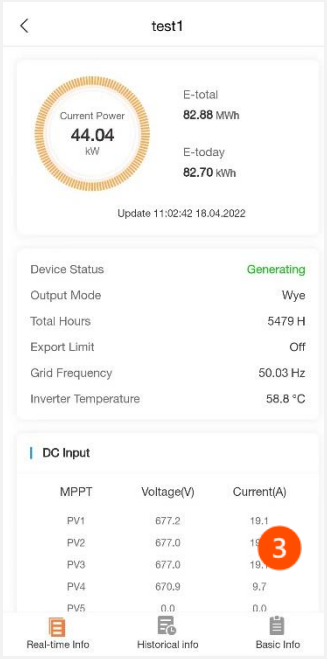


View Device

Log in to overview screen, tap [Plants], tap [Devices], you can see real-time information, historical information and basic information of device.

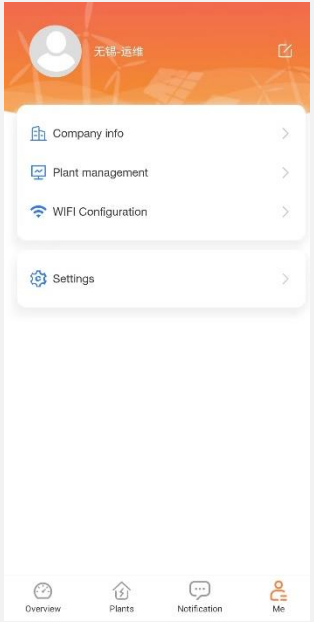


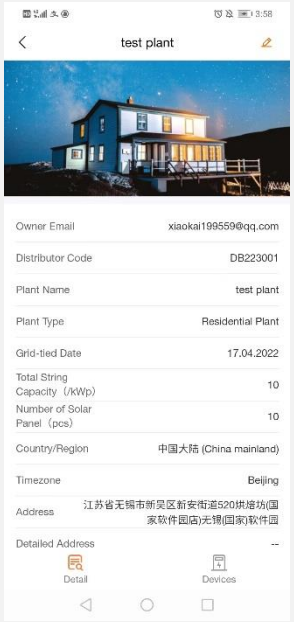


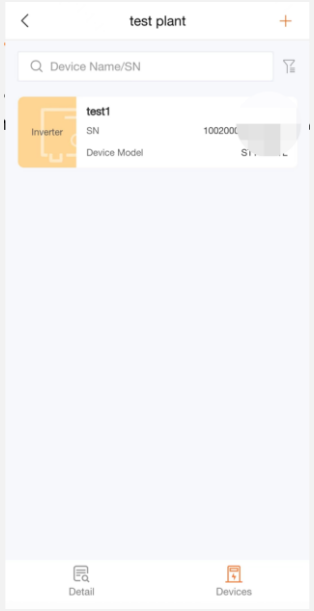


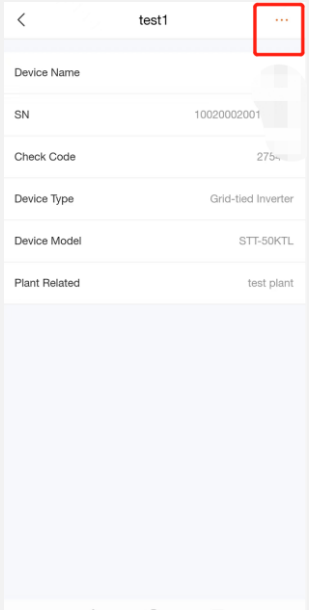
Parameter Settings

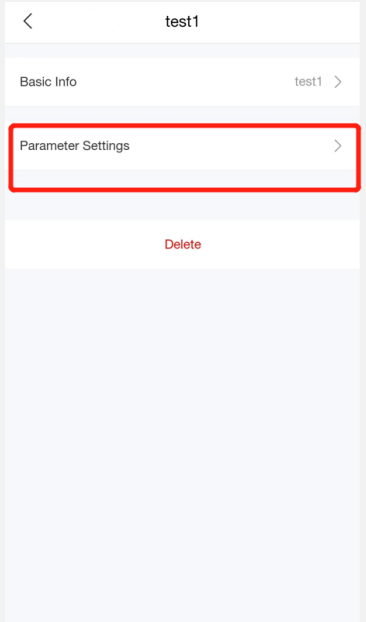
For distributor account, device parameters can be set through app.
Step 1: Log in to overview screen, tap [Me]
Step 2: In the [Plant management], tap the device that you want to set
Step 3: Tap[…] in the upper-right corner, tap[Parameter Setting]









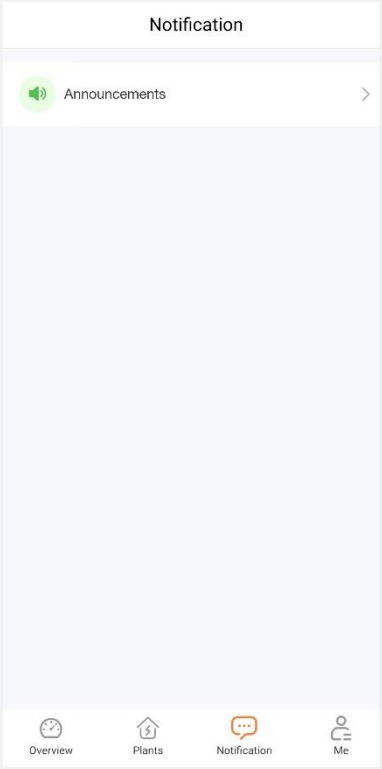


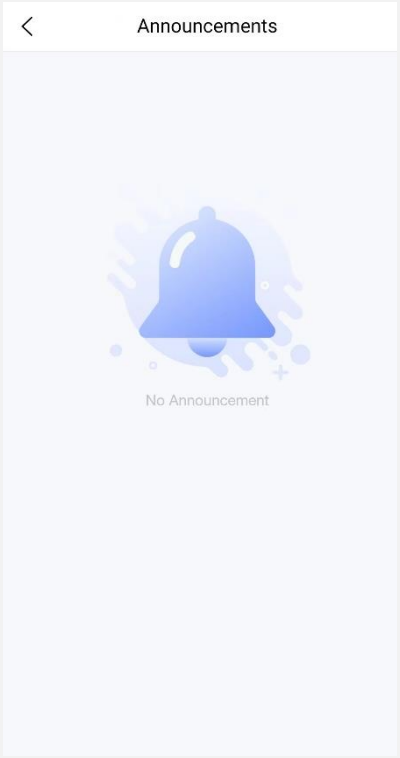
/04

Others

Notification

Sunways will send notifications when system updating or other maintenance.

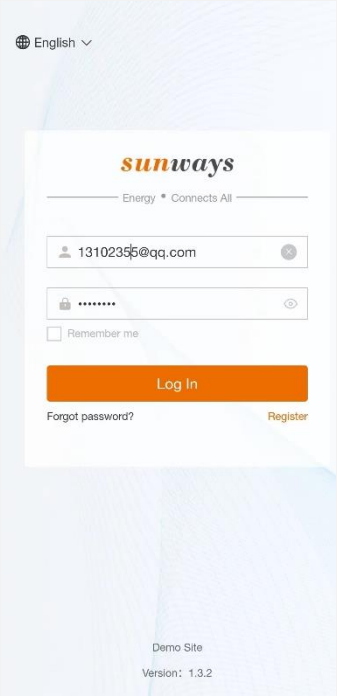


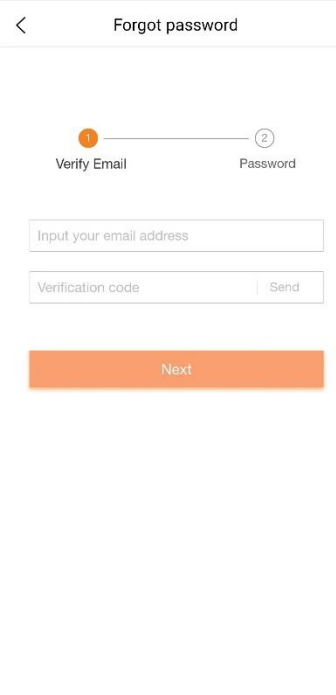


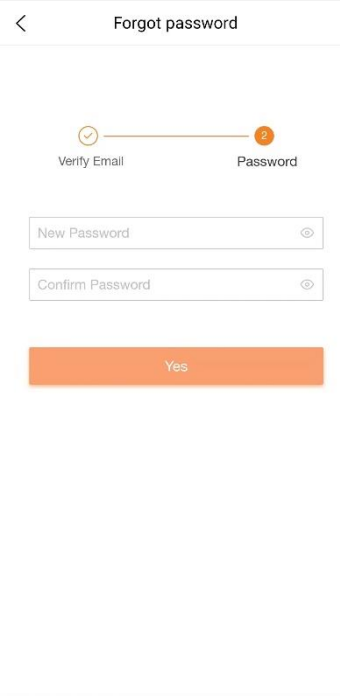
Forget password

Step 1: In login screen, tap [Forgot password[and enter.

Step 2: Verify email first, then reset the password, and log in with the new password








98.00%
Efficiency
21.11kw
Real-time Power
110kWp
Capacity
49.50kWh
Daily Generation
94.7t
Reducing CO2 Emissions
5.4MWh
Monthly Generation
94.98MWh
2212.55Trees
Equivalent Tree Planting
THANK YOU
Real-time Power 2020-11-09
Generation 2020-11
Generation
Income
sunways
Energy Connects All